



Department of Public Utilities

P.O. Box 470, Hanover, VA 23069

Office (804) 365-6024

Fax (804) 365-6245

www.hanovercounty.gov

E-notification Enrollment Form

Account Number _____ - _____

Customer Name _____

Service Address _____

Telephone Number (_____) _____ - _____

Email Address _____

Please read and acknowledge this important information regarding your statement delivery method.

Terms & Conditions:

- By completing this enrollment form, you are choosing to receive your Hanover County Utility Billing Statement electronically. You will no longer receive a printed statement via US Mail.
- You have the right to withdraw your consent at any time by contacting Customer Service at (804) 365-6024.
- Hanover County Department of Public Utilities will email your statement to the address you provide. If you fail to receive it, you are still responsible for all charges on your account by the due date. If payment is received after the due date, penalties will apply.
- All final bills, past due and delinquent notifications will be delivered to your mailing address via US Mail.
- Failure to receive your e-bill does not waive late fees/penalties.
- You are responsible for notifying Hanover County Department of Public Utilities of any changes to your email address.
- You can also view your Hanover County Utility Bill online at the County website at www.hanovercounty.gov.

I have read and understand the terms & conditions of electronic E-notifications from Hanover County Department of Public Utilities, and by signing below I authorize Hanover County Department of Public Utilities to send utility bills for this account to the email address provided.

Signature: _____

Date: _____

Return signed and completed form to the address listed at the top of the page